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Address: *Art Hotel Debono*

Gouvia, Corfu, 49100 GR

Αγαπητοί πελάτες,

Η Διεύθυνση και το προσωπικό του *Art Hotel Debono* σας καλωσορίζουν και σας εύχονται καλή διαμονή.

Σε περίπτωση που χρειαστείτε οτιδήποτε, μη διστάσετε να επικοινωνήσετε με το προσωπικό της Υποδοχής ή με τη Διεύθυνση του ξενοδοχείου.

Σας ευχόμαστε καλή διαμονή και ελπίζουμε στο επόμενο ταξίδι σας στην Κέρκυρα να σας έχουμε και πάλι κοντά μας.

Chers invités,

La Direction et le personnel de *l'Art Hotel Debono* vous souhaitent la bienvenue et un agréable séjour.

En cas de besoin, n'hésitez pas à contacter un membre du personnel ou le directeur de l'hôtel.

Nous vous souhaitons un excellent séjour et espérons vous accueillir de nouveau lors de votre prochain voyage à Corfou.

Dear guests,

The Management and the staff of *Art Hotel Debono* welcome you and wish you a pleasant stay.

If you need anything, please do not hesitate to contact any member of our staff or the Hotel Manager.

Enjoy your stay and we hope to welcome you again next time you visit Corfu.

HOTEL DIRECTORY

Art Hotel Debono is a fully renovated building according to the latest specifications. It is situated in Gouvia, near Marina Gouvia and is only 7km from Corfu Old Town. Our hotel is surrounded by 3.2 hectares full of olive trees, palm trees and very rich vegetation. Visitors enjoy an oasis of calm and peace, whilst being very close to the city center.

You will find the services we provide outlined in this directory. Should you need anything else during your stay, we will be happy to assist you.

ACCOMMODATION

Our hotel offers the following types of rooms:

- 2 single rooms
- 35 Superior rooms
- 9 Junior Suites
- 12 Bungalow Junior Suites
- 4 Bungalow Suites
- ❖ 149 beds in total

* All Superior rooms and Bungalow Junior Suites offer the option to add an extra bed

* Junior Suites and Bungalows Suites can accommodate 2-4 persons

All our rooms offer the following facilities:

- Balcony
- Bath – Shower
- Direct telephones
- Satellite TV
- Wi-Fi
- Refrigerator
- Coffee/Tea making facilities (Kettle)
- Complimentary bottled water
- Safe deposit box
- Hangers
- Hair Dryer
- Slippers – Bathrobes
- Toilet paper
- Swimming pool towels
- Bathroom amenities

* All guest rooms are non-smoking

SERVICES & INFORMATION

ADAPTOR PLUG

If you need an adaptor plug, please contact Reception.

AIR CONDITIONING

Hotel rooms including Bungalows are equipped with air conditioning. Please make sure that your balcony doors are properly closed and you do not change the Mode on controls.

AIRPORT TRANSFER

Corfu airport is 7km from the hotel. Transportation to/from the airport can be arranged by Taxi (pre-booked by Reception) with an extra charge. For further information contact Reception.

ATM/BANK

The nearest ATM machine is located 300 meters from the hotel, in Gouvia village.

BARS

Relax at “Tenedos”, our Main Bar and enjoy our unique cocktails or your favorite drink.

BEACH TOWELS

The hotel does not provide towels for the beach. Guests are kindly requested not to use the white bathroom towels or the blue pool towels on the beach.

BREAKFAST

Breakfast is served in the “Old Town” main restaurant from 7:30 am to 10:30 am.

BREAKFAST – LUNCH BOX

If you have an early pick-up, the hotel can provide you with a breakfast box. Please order in advance at Reception the day before your trip until 8:00 pm.

BUS

Blue bus No 7 to Corfu Town runs every 20 minutes. The nearest bus stop is 200 meters from the hotel and there is a ticket machine next to the bus stop. Bus timetable is available at the Lobby.

BUSINESS CENTER

The Business Center is open 24 hours and service is free of charge. Photocopying, fax, Internet and other business assistance can be arranged through our business room. Desktop PC is available for your convenience in the Lobby.

CAR PARKING

There is a free car park at the main entrance of the hotel. Vehicles are parked at the customers' responsibility.

CAR RENTAL

Please contact Reception for information about car, motorbike or bicycle rental.

CITY TOURS

If you need assistance with planning a city tour, an excursion, a boat trip or a visit to museums, please do not hesitate to ask Reception.

CHECK-IN / CHECK-OUT

Check-in is from 3:00 pm. Check-out is until 11:00 am. Check-out time can be extended upon availability with an extra charge. Please contact Reception for more information or send an e-mail to: reservations@arthoteldebono.com

CREDIT CARDS

We accept Visa and MasterCard.

CURRENCY EXCHANGE

Foreign currency exchange is available at the Front Desk.

DINNER

You can enjoy your dinner inside the “Old Town” main restaurant or at our lovely garden. Our buffet style dinner is served from 6:30 pm to 9:30 pm. Please note that the Dress Code can be found at the entrance of the restaurant.

DOCTOR

If you need medical assistance, please contact Reception. There is a private clinic at Gouvia, 5 minutes from our hotel. The General Hospital of Corfu is also 5 minutes away.

DRINKING WATER

As the quality of the tap water is not guaranteed, we advise our customers to use only bottled water.

DO NOT DISTURB

There is an illuminated sign outside the door. Please keep the light on if you do not wish to be disturbed. You can also contact Reception to request for your room not to be cleaned. Please note that rooms are cleaned 08:00 am – 2:00 pm.

EMERGENCY

Please contact Reception at “9”.

ENVIRONMENT

For helping to conserve our valuable energy and resources, please consider reusing your towels when possible.

EXTEND YOUR STAY

If you wish to extend your stay, please contact Reception to check for availability or send an email to: reservations@arthoteldebono.com

EXTRA PILLOW OR BLANKET

For extra pillow or blankets, please contact Reception or Housekeeping.

FIRE SAFETY

Fire extinguishers are situated in various locations on each floor and they are marked with labels. There are also fire hoses and “Break-Glass” bells in all the room corridors and the communal spaces. In case of fire:

- Call Reception
- Press the Fire Alarm button, situated in the corridor.
- You will find extinguishers on each floor near your room.
- Follow the Evacuation Plan displayed behind your room door.
- Do not use the elevator.

FIRST AID

First aid kit is situated at the reception desk.

FLOWERS

Please order at Reception at least one day in advance with an extra charge.

GAMES

Backgammon/checkers, packs of cards and table games are available at the sitting room.

GYM/FITNESS ROOM

Our Gym/Fitness room is located next to the pool bar. The key for the treadmill is available at Reception. Opening hours 10:00 am -7:00 pm.

HAIRDRESSER

Please contact Reception for appointment with a third-party contractor.

HAIR DRYER

All bathrooms are equipped with hair dryers.

HALF BOARD

Half Board includes breakfast and dinner. Drinks are not included in the Half Board Basis.

HOUSEKEEPING

If you wish your room to be refreshed at a certain time, we kindly ask you to inform Reception during the morning.

INTERNET

Wi-Fi is available in all rooms and communal areas free of charge. We have at your disposal an Internet Corner, located at the Lobby for free.

IRON/IRONING BOARD

You can collect an iron/ironing board from Reception.

KEY CARDS

The Hotel uses electronic encode key cards. For your security the room number is not noted on the card. They are programmed until the day of your departure at 11:00 am. In case of loss, please inform Reception immediately. The previous card will be cancelled and you will get a new key card.

LATE CHECK-OUT

Late check-out is always upon availability at an additional charge. For late check-out out hotel provides a Luggage Room and a Shower Room free of charge.

LAUNDRY SERVICE

Laundry service is available at an extra charge. Please place your clothes in the special laundry bag provided, writing your room number on the bag and leave on your bed for the chambermaid to collect or contact Reception. You can collect your order after one working day from Reception. Laundry service cannot be charged to the room.

LOST & FOUND

Please contact Reception.

LUGGAGE

For luggage collection or storage, please contact Reception. There is a luggage room next to the reception desk.

LUNCH

At the "Venice's Boatyards" next to the pool area you can taste our snacks and cocktails during the day. The Pool Bar is open from 10:30 am to 6:30 pm.

PETS

Pets are not allowed.

PHARMACY

Please contact Reception for directions to the nearest pharmacy.

POST CARDS

You can leave your post cards at the reception desk to post. The hotel does not sell stamps. Stamps can be purchased at the nearest kiosk which is 300 meters from the hotel.

QUICK CHECK-OUT

For your convenience, we suggest you settle your bill the day prior to your departure, in order to avoid any delays or queues.

RECEPTION

24-hour Reception.

ROOM SERVICE

Room service is charged at 20% of the bill.

ROOM UPGRADE

Please call Reception or send an e-mail to reservations@arthoteldebono.com for availability and charges.

SAFE DEPOSIT BOXES

The Hotel does not accept any responsibility for the loss of money and valuables from your room. Special safe boxes are located in the wardrobe of your room free of charge. Please contact Reception for instructions.

SMOKING

Please note that it is strictly prohibited to smoke in rooms and bungalows. We kindly ask you to smoke only on your balcony.

SPECIAL ASSISTANCE

All communal areas are easily accessible. For more information, please contact Reception.

SPORTS & LEISURE

For options on offer, please contact Reception.

TABLE TENNIS & TENNIS COURT

Our table tennis and tennis court are located at the side of the hotel next to the pool bar and they are free of charge for our guests. Equipment is available at Reception or the pool bar.

SPA – MASSAGE – HAIR SALON – NAIL SALON

They are available at Gouvia and you can find information at the Reception.

SWIMMING POOL

Working hours: 10:00 am – 7:00 pm.

Before using the swimming pool, please read the relative rule board.

SWIMMING POOL – SNACK BAR

Working hours: 10:30 am – 6:30 pm.

TAXI & VAN SERVICE

Please contact Reception.

TELEPHONE

Reception: Dial 9

From room to room: Dial just the room number you wish to speak to.

Local and national calls: Dial 0 + the area code + the phone number.

International calls: Dial 0 + the country code + the city code + the phone number.

WAKE-UP CALL

Please contact Reception for personal wake-up calls.

*The Management and the personnel of our hotel
are always at your disposal to offer you a memorable stay.*

*Sincerely
The Management*